

What our Customers have told us



"The group are very skilled in this area of work and their attention to detail is second to none" Network Manager & Assurance Lead - Learning Disability Clinical Network

"Thank you for quick response and fast turnaround..."

"We wouldn't have an easy read version without you" NHS England

Competitive Pricing

Prices vary depending upon the time involved and how complicated the work is. We aim to be very reasonable in our pricing policy.



How to Contact us:

If you would like to know more about our Accessible Information Service or to ask for a quote, please phone us on **(0191) 5214123**



Or email us at info@sunderlandpeoplefirst.com



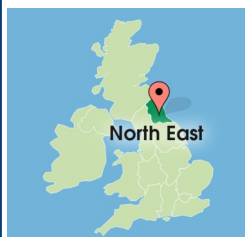
Accessible Information Service

Clearly Communicating Your Message



Sunderland People First
A Voice For Change

Sunderland People First



We are a Community Interest Company based in the North East of England.



Our business is about improving the lives of people with learning disabilities and autism.



We believe that people with learning disabilities and autism should have the same opportunities to participate in society as everyone else.



An important part in this involves having information in a format that is easy to understand.



Our team of experts by experience include people with learning disabilities and autism who are paid to carry out our easy read work.

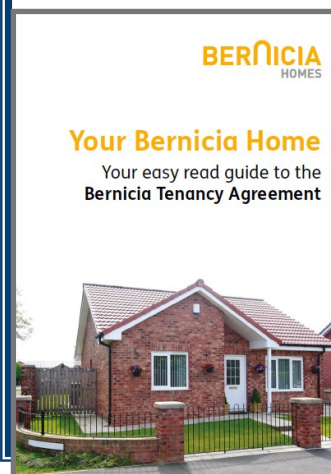


Sunderland City Council Children & Adults Annual **Safeguarding Reports**



Transforming Care for People with Learning Disabilities - Next Steps - report produced for NHS England

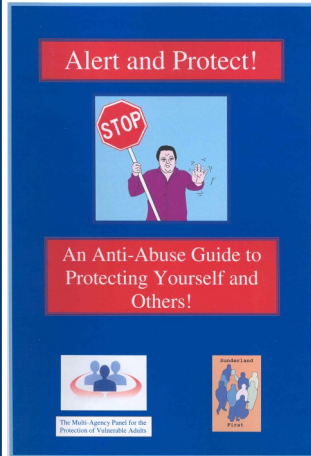
[View this document](#)



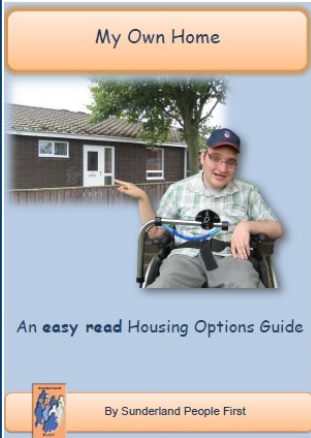
Easy Read Tenancy Guide We worked with Bernicia Homes to produce this award winning guide

[View this document](#)

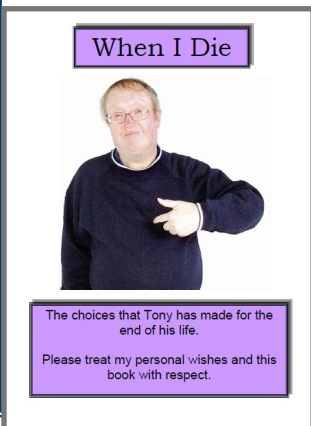
Examples of our Work



The **Protect Yourself and Others Anti Abuse guide**. Over one thousand copies printed with over a hundred original images produced by the group.



My Own Home - An Easy Read Housing Options Guide. This guide is currently used by two local Councils.



When I Die - An End of Life Guide

[View this document](#)

Why is Accessible Information so important?



Having information that is easy to understand helps people to make real choices about their lives.



Having accessible information can mean that people access the right health and social care support.



Having accessible information can help people receive good guidance, advice and practical support.



The Equality Act & Accessible Information Standard 2016 mean that health and social care providers have a legal duty to make information accessible for disabled people

Our Accessible Information Service

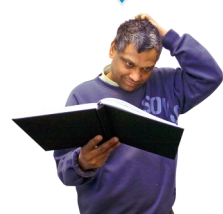
Our Accessible Information Service enables organisations to produce information in formats that are easier to understand for people with learning disabilities.



This includes using plain language, less words, use of images that help to explain meaning and a clear design.



We can make an original document like a guide or a brochure.



We can convert complicated documents into 'Easy Read'.



We can review your accessible information and make recommendations if needed.



We can offer training to your organisation around developing your own accessible information.

Our Experience

We have an experienced team of self-advocates and support workers.



We have worked around the country to develop accessible information for lots of people, services and organisations



Our team won The People's Award for all our work at the National Learning Disabilities & Autism Awards

Our Customers have included:



Councils



Housing Providers



Social Care Providers



Clinical Commissioning Groups



National Organisations